

## press release

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### **DHL holds company-wide training**

DHL Express Malta, which operates from a dedicated logistics centre at Malta International Airport, held a staff training day on 11 September, 2012, with the title 'Welcome to My Country'.

The training session enabled the company's 40 members of staff to appreciate the history of DHL in Malta as it is set to celebrate its 30<sup>th</sup> anniversary next year.

They were also given a clear outline of how the local operation functions across departments, from the couriers who made deliveries and collect parcels to Customer Service, Finance, Sales and Imports. Before the session the staff was taken near the bright yellow and red Airbus A320, which flies to Malta daily to import and export DHL packages, to witness the uploading operation.

"This is the second level of training for employees of DHL Express in Malta," Manager Charles Schiavone explained. "We started conducting Certified International Specialist (CIS) training for employees at all levels in 2011 with the CIS Foundation module.

"This module was repeated last month for seven employees who subsequently joined the company. The next step is to hold training for the individual departments, since we want our staff to be specialised in what they are doing, following the maxim Nobody knows 'How to Like I do.'"

The aim of DHL globally is to be: the employer of choice; the provider of choice; and the investment of choice.

– Ends –



**Caption:**

The 40 members of staff of DHL Express in Malta standing on the stairs of the Airbus A320, which brings parcels and packages to Malta daily. Malta Manager Charles Schiavone is in the penultimate row, first from left.

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**DHL – The Logistics company for the world**

DHL is the global market leader in the logistics industry and “The Logistics company for the world”. DHL commits its expertise in international express, air and ocean freight, road and rail transportation, contract logistics and international mail services to its customers.

A global network composed of more than 220 countries and territories and about 275,000 employees worldwide offers customers superior service quality and local knowledge to satisfy their supply chain requirements. DHL accepts its social responsibility by supporting climate protection, disaster management and education.

DHL Express was set up as a wholly owned subsidiary in Malta in 1983. It has 41 employees and operates from a dedicated logistics centre at Malta International Airport.

DHL is part of Deutsche Post DHL. The Group generated revenue of €53 billion in 2011.

For more information: [www.dp-dhl.com](http://www.dp-dhl.com)